

Appendix E

Community Benefit Practices in New Hampshire Matrix for Review of Exemplary Practices

Mission Statement
Language - charitable intent
Mission review/revision process
Governance / Decision making
Board composition
Criteria for board membership
CB-related structures
CB functions / roles
Community Assessment
Defined community
Secondary data collection
Primary data collection
Assets information collection
Major health concerns identified
Program Planning / Implementation
Composition/scope of community stakeholders
Form of engagement / Description of planning
Priority setting / program selection process

Program links to major health concerns	
Role(s)/contributions of health care charity	
Role(s)/contributions of community stakeholders	
Program Documentation	
Existing services/activities	
Charity care	
Medical research	
Education	
Other	
New services/activities	
Charity care	
Medical research	
Education	
Other	
Targeting	
Accounting methodology	
Health care charity role/contribution	
Partner role(s)/contribution(s)	
Program Monitoring	
Program objectives	
Monitoring strategy	
Operations / Management	
Staffing commitment/level	

Department/location
Link to senior leadership
Plan preparation cost
Policies / Procedures
Charity care policy
Links to strategic planning
Changes to enhance practices